

# Guests with Disabilities

Get an overview of the many services and access options available all throughout Walt Disney World Resort.

For more information, please contact Disability Services at (407) 560-2547 or email [disability.services@disney.com](mailto:disability.services@disney.com).

## Guides for Guests with Disabilities

Available at Guest Relations, these guides can also be downloaded in a printable format for each theme park:

- Magic Kingdom park
- EPCOT
- Disney's Hollywood Studios
- Disney's Animal Kingdom park
- Guide for Guests with Cognitive Disabilities

## Lighting Sensitivity

Should you or any member of your party have a photosensitivity or seizure disorder, we recommend that you consult your physician for specific instructions before visiting Walt Disney World Resort, as specialty lighting effects and other visual effects are used extensively throughout our shows and attractions.

## Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

If you—or any member of your party—has questions regarding the above, you may speak with a Guest Relations Cast Member for details.

## **Parking**

Parking for Guests with disabilities is available all throughout Walt Disney World Resort. A valid disability parking permit is required.

## **Restrooms & Companion Restrooms**

Restrooms at the theme parks offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities are also available at various locations in each theme park. Theme park First Aid locations have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

## **Special Effects**

Special effects—including theatrical smoke, fog, snow and bubbles—are used at select Walt Disney World Resort attractions, shows and events. All special effects are produced using products that have been proven to be safe in these applications.

For additional questions regarding the above, please contact a Guest Relations Cast Member for details.

## **Guest Health Care Services Presented by AdventHealth**

AdventHealth is here to help prepare for your family's needs as you plan for an unforgettable Walt Disney World Resort vacation—including first aid, video visits and urgent care services.

## **Electric Conveyance Vehicle (ECV) Rentals**

If Guests require assistance, Electric Conveyance Vehicles are available for rent at all Walt Disney World theme and water parks as well as Disney Springs. [Learn More.](#)

## **Wheelchair Rentals**

Take advantage of several convenient options when renting a wheelchair at Walt Disney World Resort. [Learn More.](#)

## **Cognitive Disabilities**



Some simple services and strategies are available to give Guests with cognitive disabilities a magical experience.

## **Disability Access Service (DAS)**

Learn more about how this service works and the exciting new features that are now available.



## **Hearing Disabilities**

Assistive Listening, Sign Language interpretation and more are available to help Guests with hearing disabilities.



## **Mobility Disabilities**

Helpful services and access options are available throughout Walt Disney World Resort for Guests with mobility disabilities.

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## **Service Animals**

We value all our Guests with Disabilities and service animals are welcomed at most locations throughout Walt Disney World theme parks and Resort hotels.



## **Services for Guests with Disabilities at Disney Resort Hotels**

A variety of helpful services and access options are available for Guests with disabilities at Disney Resort Hotels.

For more information, please contact Disability Services at (407) 560-2547 or email [disability.services@disney.com](mailto:disability.services@disney.com).



## **Visual Disabilities**

Guests with visual disabilities can maximize their enjoyment of our parks with tools that include Audio



Description, Braille maps and more.

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